



Scrutiny Committee

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(NB: There will be a private seminar for Scrutiny Committee which will help inform the discussion for Item 7 - Devonshire Park. The seminar will commence at 4pm and will be held in the Court Room. A separate agenda has been provided).

MEMBERS: Councillor Smart (Chairman); Councillor Ungar (Deputy-Chairman); Councillors Blakebrough, Murray, Miah, Rodohan, Sabri and Smethers

Agenda

- 1 Minutes of the meeting held on 1 June 2015.** (Pages 1 - 2)
- 2 Apologies for absence.**
- 3 Declarations of Disclosable Pecuniary Interests (DPIs) by members as required under Section 31 of the Localism Act and of other interests as required by the Code of Conduct.**

4 Questions by members of the public.

On matters not already included on the agenda and for which prior written notice has been given (total time allowed 15 minutes).

5 Urgent items of business.

The Chairman to notify the Committee of any items of urgent business to be added to the agenda.

6 Right to address the meeting/order of business.

The Chairman to report any requests received to address the Committee from a member of the public or from a Councillor in respect of an item listed below and to invite the Committee to consider taking such items at the commencement of the meeting.

7 Devonshire Park - Review of findings. 6.00pm - 7.00pm.

8 Corporate Performance - Quarter 1 2015/16. 7.00pm -7.45pm. (Pages 3 - 42)

Report of Deputy Chief Executive and Senior Head of Corporate Development and Governance.

9 Scrutiny Annual Programme 2015/16. 7.45pm - 8.15pm.

Report of Local Democracy Officer. Members are requested to approve the Draft Annual Scrutiny Programme. The final programme is due to be approved by Council on 18 November 2015. **To Follow.**

10 Annual Finance Seminar.

Members are advised that the Annual Finance seminar for Scrutiny will be held on Monday 12 October 2015.

Inspection of Background Papers – Please see contact details listed in each report.

Councillor Right of Address - Councillors wishing to address the meeting who are not members of the Committee must notify the Chairman in advance.

Public Right of Address – Requests by members of the public to speak on a matter which is listed in this agenda must be **received** in writing by no later than 12 Noon, 2 working days before the meeting e.g. if the meeting is on a Tuesday, received by 12 Noon on the preceding Friday). The request should be made to Local Democracy at the address listed below. The request may be made by letter, fax or e-mail. For further details on the rules about speaking at meetings please contact Local Democracy.

Disclosure of interests - Members should declare their interest in a matter at the beginning of the meeting, and again, at the point at which that agenda item is introduced.

Members must declare the existence and nature of any interest.

In the case of a DPI, if the interest is not registered (nor the subject of a pending notification) details of the nature of the interest must be reported to the meeting by the member and subsequently notified in writing to the Monitoring Officer within 28 days.

If a member has a DPI or other prejudicial interest he/she must leave the room when the matter is being considered (unless he/she has obtained a dispensation).

Further Information

Councillor contact details, committee membership lists and other related information is also available from Local Democracy.

Local Democracy, 1 Grove Road, Eastbourne, BN21 4TW

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Monday, 1 June 2015
at 6.00 pm



Scrutiny Committee

Present:-

Members: Councillor Smart (Chairman) Councillor Ungar (Deputy-Chairman)
Councillors Blakebrough, Miah, Rodohan, Murray, Sabri and
Smethers

1 Minutes of the meeting held on 2 February 2015.

The minutes of the meeting held on 2 February 2015 were submitted and approved and the Chairman was authorised to sign them as an accurate record.

2 Apologies for absence.

There were none.

3 Corporate Performance - Quarter 4 2014/15.

Members considered the report of the Deputy Chief Executive and Senior Head of Corporate Development and Governance updating Members on the Council's performance against Corporate Plan Priority actions, indicators and milestones for Quarter 4 2014/15.

The committee was advised that Appendix 1 to the report provided a detailed report on the 2014/15 activities and outturns of the performance indicators listed within the Corporate Plan. The first section of Appendix 1 listed all the Corporate Plan priority actions whose in-year milestones had already been fully completed this year. The second section of Appendix 1 listed the ongoing actions showing all milestones that were scheduled for completion within quarter 4 of 2014/15.

The report provided members with the provisional outturn results for the general fund, the housing revenue account (HRA) and capital programme for the year 2014/15. Although service accounts had now been closed, other balance sheet and suspense accounts had yet to be finalised, so it was possible that there could be some further adjustments that may marginally affect the figures within the report. The final outturn would form part of the statement of accounts that would be reported to the Audit and Governance Committee at the end of June 2015 and the next Cabinet meeting in July 2015.

The Senior Head of Corporate Development and Governance updated Members on Eastbourne Park indicator in relation to the use of 'pooled' S.106 contributions.

The committee considered appendix 1 to the report discussing the Innovation Centre at Sovereign Harbour, the Satisfaction Survey with

regard to street cleanliness and refuse collection, the promotion of the Supporting People Fund, Devonshire Park Project, Disabled Adaptations grants, Theatre income and various aspects of the provisional outturn results for the general fund, the housing revenue account (HRA) and capital programme for the year 2014/15.

The committee asked a number of questions relating to the topics discussed and were advised that the information requested would be provided following the meeting.

RESOLVED: That the following be noted: 1) That the performance against national and local Performance Indicators and Actions from the 2010/15 Corporate Plan (2014 refresh 2) The provisional general fund outturn on services expenditure for 2014/15 of £16.395m, a net underspend of £216,000 against the revised budget 3) The transfers to and from reserves as set out at Appendix 3 4) The budget virements as set out in para 4.6 and 6.4 of the report 5) The provisional balances on non-earmarked revenue reserves as at 31.3.15 as shown in paragraph 5.1 of the report 6) The provisional housing revenue account surplus for 2014/15 of £494,000 and 7) The final Capital Programme and outturn for 2014/15 of £17.5m, a variance of 8.35% against the final programme.

4 Annual Programme 2015 - 2016.

The committee was requested to submit items to the Chair and Deputy Chair for consideration at their monthly meeting on 1 July 2015, with a view to developing items for the Annual Scrutiny Programme. Items should be submitted no later than Friday 26 June 2015. The Local Democracy Officer agreed to distribute a pro forma to assist with developing suggestions for review.

NOTED.

The meeting closed at 8.00 pm

Councillor Smart (Chairman)

Agenda Item 8

- BODY:** Scrutiny
- DATE:** 7th September 2015
- SUBJECT:** Corporate Performance - Quarter 1 2015/16
- REPORT OF:** Chief Finance Officer and Head of Corporate Development
- Ward(s):** All
- Purpose:** To update Members on the Council's performance against Corporate Plan priority actions, performance indicators and targets for Quarter 1 2015/16.
- To inform Cabinet of the Council's provision financial outturn for Quarter 1 2015/16.
- Contact:** William Tompsett, Senior Corporate Development Officer
Tel 01323 415418 or internally on ext 5418
- Pauline Adams, Financial Services Manager
Tel 01323 415979 or internally on ext 5979.
- Recommendations:** Members are asked to:
- i) Note the performance against national and local Performance Indicators and Actions from the 2010/15 Corporate Plan (2014 refresh).
 - ii) Note the General Fund, HRA and Collection Fund financial performance for the quarter ended June 2015, as set out in sections 3 & 4
 - iii) Note the amended capital programme as set out in Appendix 3.
 - iv) Note an exemption to the Council's contract procurement rules in relation to the appointment of agents and architect for the Seahouses Square project funded from Coastal Communities Grant and managed by EHL.
 - v) Note the Treasury Management performance as set out in section 7.

1.0 Introduction






- 1.1 The 2010/15 Corporate Plan was refreshed in 2014 and sets out a number of key actions and indicators to deliver and measure progress against key priorities. Throughout the year, performance against these key indicators and milestones is reported to Cabinet and Scrutiny committees on a quarterly basis and to Scrutiny monthly.

- 1.2 The information in these performance reports is collected and managed using the Covalent performance management system. Further detail behind the report and evidence providing a full and robust audit trail for the performance information presented is available to view within the online system. Members are invited to contact the Corporate Development Team at any time to arrange individual training support on using the system if required.
- 1.3 In the absence of a National Performance Framework it is important that the authority continues to strengthen its own performance management procedures particularly in relation to the use of robust local indicators and meaningful reporting against actions and activities. The actions, milestones and performance indicators in the Corporate Plan refresh 2014 have been chosen to reflect this year's priority activities and objectives with a view to realising the longer term vision set out in the Corporate Plan.
- 1.4 Due to operational improvements made to our activity reporting procedures in Quarter 3 2014/15, we made a change to one of the reported performance indicators. CS_012 "Calls Handled at First Point of Contact" has now been replaced with CS_012a "Telephone Calls handled at first point of contact." This new version of the indicator focuses solely on phone scripts.
- 1.5 Following changes to crime reporting procedures, it was decided to change the crime related PIs from targeted to data only as the previous targets are no longer relevant to the data being reported. These PIs will be reviewed and revised for the next iteration of the Corporate Plan.

2.0 Performance Overview

- 2.1 **Appendix 1** is a detailed report on the activities and outturns of the performance indicators listed within the current Corporate Plan. This report shows the latest available outturns for the local performance indicators featured in the 2010/15 Corporate Plan broken down into themed areas.
- 2.2 Each project has been allocated a number of in-year actions and milestones to be completed in order to progress the project efficiently. Some projects may be fully completed within the year whereas larger scale priorities will be delivered over a longer period. **The first section of Appendix 1 lists all the Corporate Plan priority actions whose in-year milestones have already been fully completed this year.** Full details of the specific milestones and commentary for these actions is available on request or directly via the Covalent Performance Management System.
- 2.3 The second section of Appendix 1 lists the ongoing actions showing all milestones that were scheduled for completion within this period and any outstanding milestones along with commentary to explain the context behind them.
- 2.4 Chapter summary text has been supplied by the relevant Heads of Service to provide added context for the performance reported in each section. This commentary highlights important achievements and challenges for the reporting period and can be found at the start of each chapter.

- 2.5 The PI tables show which indicators related to the priority projects are performing on target (green tick icon), failing to reach target (red octagonal icon) or are near misses (amber triangle icon). Relative performance is based on quarterly targets as set by the managers of each area using past performance, available benchmarking and planned service developments.
- 2.6 The current outturn for each PI is shown on the performance gauges in column 4 – Year to date. The gauges show visually how the level of performance compares to targets (green zones) and near miss levels (amber zones). Amber zones have been reviewed to reflect appropriate levels of performance expectation and any national targets which are lower than our own local aspirations.
- 2.7 The bar charts in column 6 show comparative performance against previous quarters/years as appropriate. This enables an at a glance indication of whether performance is improving or not and will help identify potential trends and seasonality of performance.
- 2.8 Commentary has been included in the action and indicator outturn tables where supplied. This provides some contextual background to the performance and this function and is backed up by the online evidence collation facility of the Covalent system.
- 2.9 Of the 25 Key Performance Indicators reported in the Corporate Plan this quarter, **2 are currently showing as Red, 11 are showing as Green, 6 are showing as Amber and 6 are data only or contextual PIs.** The off target PIs are...
- DE_011 – Number of reported fly-tipping incidents reported
 - CS_010 Calls to 410000 answered within 30 seconds
- 2.10 We have the capability within Covalent to analyse performance data via dashboard reporting. This allows us to look beyond green – amber – red performance reporting and drill down more into the data and what it is telling us. The following PIs are showing as the relatively best performing according to the latest confirmed data available:

...	Code & Title	Gauge	Value	Target
✓	TL_008 Conference delegates		14,775	12,000
✓	CD_155 Number of affordable homes delivered (gr...		70	30
✓	DE_192 Percentage of household waste sent for re...		40.13%	35.00%
✓	CS_011 Telephone call abandonment rate		3.43%	5%
✓	CS_003 Sickness absence - average days lost per ...		1.02 days	1.45 days

**The data in this table is based on the latest reported out-turns including annually reported indicators so may include PIs where data is from the 2014/15 out-turn.*

3.0 Financial Performance – General Fund

3.1 General Fund performance of the quarter is shown in the table below:

Department	Full Year Budget £'000	Profiled Budget £'000	Actual to 30 June 15 £'000	Variance to date £'000
SUMMARY				
Corporate Services	11,648	4,392	4,399	7
Community Services	(2)	40	46	6
Tourism & Leisure Services	3,084	1,072	1,083	11
Total Service Expenditure	14,730	5,504	5,528	24
Contingencies etc	(448)	38	5	(33)
Capital Financing and Interest	1,892	69	69	-
Contributions to/(from) Reserves	(929)	(39)	(39)	-
Net Expenditure	15,245	5,572	5,563	(9)

Service Details are shown at **Appendix 2**.

The departmental split shown above is based on the council's structure pre Future Model 2 implementation. The Finance team are currently working on the budget realignment and allocation of the savings target shown within the contingencies figure. This work will be reflected as from quarter two.

- 3.2 The position at the end of June shows a small variance of £24,000. This relates to several areas of minor under and over spends which are being carefully monitored.
- 3.3 The contingency fund currently stands at £132,250, which is available to fund inflationary increases and any future unforeseen one off areas of expenditure during the year.

4.0 Financial Performance – HRA

4.1 HRA performance for the quarter is as follows:

	Current Budget £'000	Profiled Budget £'000	Actual to 30 June 15 £'000	Variance to date £'000
HRA				
Income	(15,749)	(4,045)	(4,051)	(6)
Expenditure	14,669	2,048	2,004	(44)
Contribution to Reserves	1,080	-	-	-
Total HRA	-	(1,997)	(2,047)	(50)

- 4.2 HRA performance is currently above target by £50k this is mainly as a result of the slow take up of the under occupation scheme (£16k) and the lower provision for bad debts required (£20k). Other small variances are carefully being monitored.

5.0 Financial Performance – Capital Programme

- 5.1 The detailed capital programme is shown at Appendix 3. Actual expenditure is low compared to the budget. There are no significant variances identified and expenditure is in line with traditional patterns of spend as at quarter one. Expenditure is expected to increase as schemes progress throughout the year.
- 5.2 The capital programme has been amended from that approved by Council in February to reflect the final outturn re-profiling of schemes between years.
- 5.3 Cabinet has been requested to approve an exemption to the Council’s contract procedure rules in relation to the appointment of Pierce Hill as employer’s agent and architect for the Sea Houses Square project funded from Coastal Communities Grant and managed by EHL.

The value of this contract is below the £50,000 limit required for a full tender exercise and could have followed the Request to Quote process.

However a “tender like” process was followed but not strictly adhered to in respect of administrative processes that would normally be applied to a full tender. Therefore whilst a higher level of competitive process was followed than necessary it was not technically compliant with the Councils own rules.

6.0 Financial Performance – Collection Fund

- 6.1 The Collection Fund records all the income from Council Tax and National Non-Domestic Rates and its distribution to the major precepting authorities
- 6.2 The projected Collection fund for the year is as follows:

	Council Tax £'000	Business Rates £'000
Balance B/fwd 1.4.15	(447)	1,789
Deficit recovery	447	(1,295)
Debit due for year	(54,658)	(34,362)
Payments to preceptors	53,953	34,399
Transitional Relief		(24)
Allowance for cost of collection		127
Allowance for appeals		(62)
Write offs and provision for bad debts	615	181
Estimated balance 31.3.16	(90)	753
Allocated to:		
CLG	-	377
East Sussex County Council	(65)	68
Eastbourne Borough Council	(12)	301
Sussex Police	(8)	-
East Sussex Fire & Rescue	(5)	8
	(90)	753

- 6.3 The allocations to preceptors reflect the operation of the Collection Fund for Council Tax and retained Business Rates which are distributed on different bases under regulations. The distributions of the estimated balance calculated at quarter 3 will be made in 2016/17. Any changes after that date will be made in 2017/18.
- 6.4 Council Tax is currently showing a £90,000 surplus a variance of 0.16% of the total debit due for the year.
- 6.5 The Business Rates deficit of £753,000 is as a result of a bigger than anticipated provision made in 14/15 for outstanding appeals, giving rise to a higher than budgeted for balance carried forward as at 1.4.15. There were 112 appeals received since 1.4.15 with a total rateable value of £10,695,000. The total number of properties with appeals outstanding as at 30.6.15 was 236 with a total rateable value of £20,152,010. The uncertainty of the potential value of successful appeals is a major risk to the Collection Fund at this time. The deficit represents 2.19% of the total debit for the year.
- 6.6 Collection performance is as follows:

Cash Collection Rates	Council Tax	Business Rates
Q1 Actual	29.33%	29.07%
Q1 Target	30.68%	29.54%

7.0 Treasury Management

- 7.1 A detailed report on Treasury Management activities for 2014/15 is included elsewhere on the agenda. That report includes the current economic background and interest rate forecasts. Interest rates are expected to remain low for the remainder of 2015/16 and start to increase after quarter two 2016
- 7.2 Annual Investment Strategy

The Treasury Management Strategy Statement (TMSS) for 2015/16, which includes the Annual Investment strategy, was approved by the Council on 4 February 2015. It sets out the Council's investment priorities as being:

- Security of Capital;
- Liquidity;
- Yield.

A full list of short term investments held as at 30 June 2015 is shown in the table below.

Counterparty	Amount £	Interest Rate %	Maturity
Santander	5,000,000	0.80	Call

Nationwide B/Soc	1,000,000	0.66	6.11.15
	6,000,000		

In addition a sum of £1m is invested with Lloyds Bank at a rate of 3.03% maturing on 23.1.19. This investment is held as part of the LAMS scheme and all interest earned will be transferred into a reserve set up to mitigate any financial risks.

No approved limits within the Annual Investment Strategy were breached during the quarter end 30 June 2015.

Investment rates available in the market have continued at historically low levels. Funds are available on temporary basis for investment and arise mainly from the timing of the precept payments, receipts of grants and progress on the capital programme.

7.3 Investment performance

Investment performance for the quarter ending 30 June 2015 is as follows:

Benchmark	Benchmark Return	Council Performance	Interest Earning
7 day	0.36%	0.78%	£13,600

As Illustrated, the authority outperformed the benchmark by 0.42%. The Council's budgeted investment return for 15/16 is £50,000 and performance for the year is in line with this budget.

7.4 Borrowing

No borrowing or debt re-scheduling was undertaken during the quarter.

Cash flow predictions indicated that further borrowing will be required towards the end of the year, depending on the timing of capital expenditure. The exact timing and nature of this borrowing will be consider at that time, however to maintain a sustainable maturity profile it is anticipated that new borrowing will be at maturity dates in excess of 25 years.

7.5 **Compliance with Treasury and Prudential Limits**

It is a statutory duty for the Council to determine and keep under review the affordable borrowing limits. The Council's approved Treasury and Prudential Indicators (affordability limits) are included in the approved TMSS.

During the quarter to 30 June 2015 the Council has operated within all the other treasury limits and Prudential Indicators set out in the Council's Treasury Management Strategy Statement and in compliance with the Council's Treasury Management Practices.

8.0 **Consultation**

8.1 Not applicable

9.0 Implications

9.1 There are no significant implications of this report.

10.0 Conclusions

- 10.1 This report provides an overview of performance against the authority's priority actions and indicators as at Quarter 1 2015/16. Progress against the key projects and indicators is updated on the online Covalent system on a regular basis and provides a "live" view of the Council's performance accessible at any time.
- 10.2 Both the General Fund and HRA budgets are on target, capital expenditure is low but this is to be expected as some of the major schemes are yet to commence.
- 10.3 The Collection Fund forecast for Council Tax is indicating a surplus of £90,000 and a deficit for Business Rates of £753,000. This will be allocated to or collected from preceptors during 2015/16 and 2016/17.
- 10.4 Treasury Management performance is on target and all activities were within the approved Treasury and Prudential Limits

William Tompsett
Senior Corporate Development Officer

Pauline Adams
Financial Services Manager

Background Papers:

The Background Papers used in compiling this report were as follows:

Corporate Plan 2010/15 (2014 refresh)










Covalent performance management system

Budget Monitoring working papers 2015/16 June 2015

Council Tax and Business Rates Collection Fund monitoring working papers 2015/16

To inspect or obtain copies of background papers please refer to the contact officer listed above.

Completed Corporate Plan Actions

Priority Theme	Project	Status
Priority Theme 1 Prosperous Economy	CP14_1_01 Tourism Marketing and Brand Development	
Priority Theme 2 Quality Environment	CP14_2_01 Managing Waste Responsibly	
Priority Theme 2 Quality Environment	CP14_2_02 Improving the Cleanliness of the Street and Public Areas	
Priority Theme 2 Quality Environment	CP14_2_03 Allotment Provision	
Priority Theme 3 Thriving Communities	CP14_3_01 Develop Youth Services and Activities	
Priority Theme 3 Thriving Communities	CP14_3_05(a) Enable the transfer of Towner to independent governance	
Priority Theme 3 Thriving Communities	CP14_3_05(b) Progress work with English Heritage to secure funding for the development of the Redoubt as an accessible, living museum	
Priority Theme 3 Thriving Communities	CP14_3_06 Tennis Development	
Priority Theme 4 Sustainable Performance	CP14_4_02 Sustainable Service Delivery Strategy (SSDS)	

Corporate Plan Milestones

Parent Action	Action	Description	Due Date	Note	Completed
CP14_1_03 Business Support Scheme	CP14_1_03a Use of technology to promote local services including procurement	Complete marketing plan for Partnership to market the service to traders and public.	31-Mar-2015	This project is now part of the £2m Pier Fire Grant from DCLG. The grant was approved in February and the timetable is that this project will be delivered within 18 months.	No
CP14_2_05 Transport - Cycling Provision	CP14_2_05a Implement Cycle Strategy	Obtain approval from DCLG to amend seafront byelaw	30-Jun-2015	Provisional approval was granted by DCLG in March.	Yes
CP14_2_06 Eastbourne Park	CP14_2_06b Carry out feasibility work for the new flood mitigation measures	Commission Consultants to assess the need for additional flood storage capacity and provide options for delivery	31-Mar-2015	Following the introduction of CIL, it was necessary to seek professional advice on whether the pooled S.106 contributions could be used to provide additional flood storage. The advice received confirmed that we can and work is currently underway to provide a brief for consultants to review the Eastbourne Park flood storage scheme.	No
		Prepare tender documents	30-Jun-2015	We are currently working with the Environment Agency to prepare a comprehensive technical brief and tender documents for this work.	No
CP14_3_02 Improving Neighbourhood Delivery	CP14_3_02d Monitoring and Analysis of Ward Walks	First Ward Walk event held	30-Sep-2014	Ward walk scheme being reviewed and revised to enable "light engagement" events with ward councillors for the remainder of 2105/16.	No
		Second Ward Walk event held	30-Sep-2014		No
		Feedback collated and analysed	30-Nov-2014	Formal events deferred to Spring. Informal arrangements continue for both wards to ensure regular resident engagement.	No
CP14_3_02 Improving Neighbourhood Delivery	CP14_3_02e ECSP Programme Delivery Plan	Quarter 1 update	30-Jun-2015	The ECSP has been refreshed and updated for 2014/2017 with additional focus on domestic violence, road safety and street community. Of the 41 actions contained in the plan 32 are currently on track, green, with none showing red. It is contended that effective implementation of the plan over the next three years will assist partners continue to drive community safety improvements, as documented in previous years.	Yes
CP14_3_03 Best Use of Housing Resources	CP14_3_03a Housing Futures - Agree new approach to	Complete management agreement	31-May-2015	waiting for info from EHL but has been completed (SL)	Yes
		Secretary of State approval	31-May-2015	I am pleased to confirm that following approval from	Yes

Parent Action	Action	Description	Due Date	Note	Completed
	housing management of municipal housing stock			the Secretary of State under Section 27(6)(a) Housing Act 1985; the 20-year Management Agreement has now been signed by EBC and EHL with effect from the 1st June 2015.	
		New management agreement to commence	30-Jun-2015	waiting for info from EHL but has been completed (SL)	Yes
CP14_3_03 Best Use of Housing Resources	CP14_3_03c Housing and Economic Development	Commence delivery of CCF Projects including eg: Princes Park, Seahouses Square,	31-May-2015	Capital works; Employer's Agent appointed. Separate tenders for public realm (Seahouses Square and Princes Park) and cafe; works are currently out. Works on site targeted for commencement October 2015. Refurbishment works have started on the upper facades of Elms Buildings, Seaside Road. Work will start on 2 x commercial units in August. Revenue projects; All revenue partners (Towner, TechResort and Building Partnerships) have commenced delivery. Jointly they have delivered: 3 direct and 12 indirect jobs, 1 x apprentice, supported 57 businesses and delivered training/skills to 47 people.	Yes
		Delivery of 20 traditional beach huts	30-Jun-2015	Huts procured and currently in manufacture. Alternative location and layout currently being progressed along with services connection arrangements. Anticipated installation commencement August 2015	Yes
CP14_3_03 Best Use of Housing Resources	CP14_3_03d Development of new homes	Coventry Court frame completion schedule	31-May-2015	Coventry Court frames all complete and finished well advanced. Target o/all completion October 2015	Yes
		Longstone frame completions scheduled	30-Jun-2015	Longstone Rd frames all complete and finished well advanced. Target o/all completion October 2015	Yes
CP14_3_03 Best Use of Housing Resources	CP14_3_03f Supporting Housing and Economic Progress (SHEP)	Occupation of all 20 properties	01-Jun-2015	Extended to 24 properties. 14 completed, 6 will be occupied by 24/08/15 and remaining 4 will be occupied by end of September 15	Yes
CP14_3_04 Support to Vulnerable Households	CP14_3_04c Tackle rough sleeping	Commence additional DWP Service for complex/Single Homeless/Rough Sleeper	30-Jun-2015	Quarter 1 2015 completed. Staff recruited and positive outcomes reported back to DWP in terms of clients supported through the project	Yes
CP14_3_07 Active Eastbourne	CP14_3_07a Complete and implement the first priorities of the Active Eastbourne strategy	Forum to develop and action Plan and prioritise	31-Aug-2014	Following discussions with internal stakeholders and the CEO of Active Sussex it has been agreed that the Sport & Physical Activity Strategy needs to be refreshed prior to the development of an action plan and setting of priorities. The draft strategy was written back in 2012 and presented to CMT at that	No

Parent Action	Action	Description	Due Date	Note	Completed
				time. A refreshed document will be finalised by 31st Dec 2014 and an action plan in place for April 2015.	
		Commence work on action plan	30-Sep-2014	The action plan requires further development and this milestone will be carried forward to 2015/16	No
		Monitor progress on actions through quarterly forum meetings	31-Dec-2014	The action plan requires further development and this milestone will be carried forward to 2015/16. It should be noted though that we are co-ordinating significant activity which goes towards achieving the priorities set within the strategy.	No
		Quarterly Forum Meeting	31-Mar-2015	This action will carry forward to 2015/16	No
CP14_4_01 Asset Management	CP14_4_01a Restructure service to create a Corporate Landlord Team	Complete work to deliver the new Corporate Landlord model	31-Mar-2015	Detailed development of the scope and specification for the CL procurement continues with Iese engaged at both EBC and LDC. Roll out of components within CL to achieve full CL model ongoing. Cabinet authorisation on programme including outsourcing of some components and phasing to accommodate changes in scope expected in autumn 2015.	No

Overarching commentary : Prosperous Economy



Significant progress has been made on the main corporate regeneration projects during the first quarter of this year. Following the making of the CPO on 26th February, Legal and General have continued to purchase properties in Terminus Road and have to date acquired 13 of the 19 freeholds.

A number of objections to the CPO were made and Legal and General will continue to negotiate and agree terms with the objectors. However, if this is not possible, then the objections will be heard at a Public Inquiry, the date of which is still to be confirmed.

Works to replace the canopies and shopfronts in Terminus Road and to provide a new fully glazed (west) entrance to the Arndale commenced on 15th July and will be finished before Christmas. The design of the development will mirror that of the proposed extension and will therefore provide a seamless elevation treatment along Terminus Road.

The Town Centre Improvement Scheme that will see a £3.2m investment in the public realm in Terminus Road and Cornfield Road will commence in January 2016. This will ensure there is no negative impact on traders in the run up to Christmas. The scheme will be delivered in phases in order to minimise disruption and to ensure works are delivered alongside the extension to the Arndale.

The construction of Pacific House at the Sovereign Harbour Innovation Park is complete and fitting out works are to be finished by the end of July. There has been a considerable amount of interest in the business space from both local businesses and other companies considering relocating to Eastbourne.

The Council has worked closely with the Pier project sponsors as agreed by DCLG to establish agreed milestones which have been incorporated into grant agreements. Monitoring systems are being developed using Covalent including a risk matrix which will form the basis of ongoing project monitoring by EBC and reported to DCLG.

Finally, planning permission was granted on 7th July for the detailed design of the Community Centre at Sovereign Harbour. Wave Leisure have been commissioned to work with the Community Association to provide advice on the management of the facility, negotiate Heads of Terms with the landowner and to explore opportunities for securing funding.

Tourism

Aegon International Press Visit

An organised travel press visit to the Aegon International included The Daily Telegraph, The Sun, a freelance contributor to The Times, as well as lifestyle magazines. A Tennis Tuesday's coaching event with Anne Keothavong also promoted playing tennis in Eastbourne with interviews by the Brighton Argus, The Sun and Sovereign/Arrow/Splash FM. Recent coverage also includes The Sun (bank holiday round up), Coast magazine, Army & You, That's Life and Discover Britain magazines.

VisitEastbourne – Increase in Overseas Visits

VisitEastbourne estimated users have increased by more than a third for Jan – May 2015. In particular overseas bookings have increased from 28% to 32% of all VisitEastbourne bookings, showing the website has an important role to play in the overseas market. Bookings have mostly been from Germany, France, Spain, Switzerland and Austria. Germany in particular has doubled in bookings for this period.

Mobile website page views have increased by more than 40% now totalling over 400k page views on the mobile site alone, with an average of 8.7k estimated users per month. The mobile site also booked its 100th bednight in February.

Visit Eastbourne has been working with national magazines on competition packages for short breaks in Eastbourne, promoting the town, accommodation, events, attractions and restaurants. Four competitions have been co-ordinated so far this year. 'Coast' magazine printed a competition for a luxury short break in Eastbourne, in their June edition. 'Army & You' 'Discover Britain' and 'That's Life' all have pending competitions which will be featured in the coming month. Further competitions will be going in magazines throughout the year.

A big summer competition is being launched online in the week commencing 4 May. The competition requires entrants to 'Like', 'Share' and 'Comment' on the competition post on Facebook, to win the prize of a new Eastbourne inspired L.K.Bennett tote bag, a Mini Pamper Day at the Grand Hotel for two and a selection of beauty products from Beehive Hair and Beauty Salon. The competition will run for 6 weeks, to ensure a significant amount of engagement with the Visit Eastbourne Facebook page.

VisitEastbourne estimated users up by 10% for April - June

Tennis was 2nd best Wednesday ever and we had our strongest line-up in recent years since increasing to the 48 draw.

Announcement of the Rugby trophy tour coming to Eastbourne

HLF announcement of the grant award for the development stage for the Redoubt

New Trophy Tennis Tournament in May

Armed Forces Day was held on Sunday 28th June. A D-Day veteran was awarded the Legion D'Honneur by the French Consul at the end of the drumhead service, and the Redoubt is offered free entry to the museum for the day.

Sport & Leisure

Successes

Successful Start to FM

Holiday Playschemes - very successful also all now Ofsted registered as GOOD

Part of new bigger, stronger team - Tourism & Enterprise

Income Targets met 2014/15

New Tennis Courts at H Park and Old Town Rec funded by EBC and LTA

2015 Sports Festival

Partnership working with various partners including ESCC, Cavendish School, TEA, Bikeability and Sports Clubs/Groups.

Challenges

Lot of new staff

Staffing Playschemes as a lot of staff are leaving

Existing Staff adapting to FM ways of working

New Website and New Brand

New Tennis Provider at Eastbourne Sports Park and satellite courts

New primary school being built at Cavendish

Boilers at Shinewater on capital programme hopefully done before winter

Roof issues at Shinewater


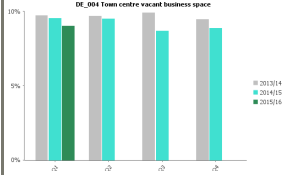

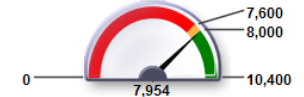
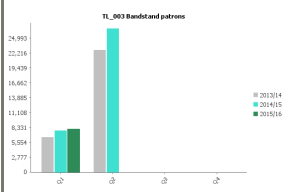
Theatres

- A slightly quieter spring in the Congress Theatre with only one week long major musical falling in Q1. This was the national tour of Oklahoma which played to slightly disappointing audiences not only in Eastbourne but across its whole tour. There seems to be a wane in the popularity of the more traditional 'classic' musical, several of which have not completed their full touring schedules. We are addressing this in future programming.
- One night concerts did however perform well with one week-end in May hosting 3 sell-out concerts back to back. *Dara O'Briain, Mike and the Mechanics* and *That'll Be the Day* played to over 4000 patrons in 3 nights. *Al Stewart, UB40* and *Russell Watson* also all exceeded targets.
- Devonshire Park Theatre continues to face the challenge of finding enough consistently high quality touring drama. This has been somewhat addressed by the development of the 'Murder Season' and the continuation of in-house summer productions. Highlights of Q1 were The *Mousetrap* and Kneehigh Theatre's superb production of *Rebecca* which played to 3500 and 3000 patrons respectively.
- Advance sales for the Summer and Autumn quarters are very strong with Box Office income considerably up against target at almost 50% of annual target. This is due to strong product later in the year (*Top Hat, Jersey Boys, Peter Pan*) and a also a rebranding of the two main marketing tools; Brochure and Web-site. These have been successfully re-launched with excellent feedback.

Prosperous Economy PIs 2015 Q1

Rows are sorted by Code

Traffic Light	
Amber	1
Data Only	1

Traffic Light Icon	Code & Short Name	Year to date	Q1 2015/16	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
	DE_004 Town centre vacant business space	Latest result for 2015/16 as of June 2015 8.98%	8.98%		The town centre vacancy rate compares favourably with a national vacancy rate of 14%.	Ian Fitzpatrick
	TL_003 Bandstand patrons	Cumulative result for 2015/16 as of Q1 2015/16 	7,954		Compared to the first quarter of 2014/15. The Bandstand patrons has shown a 20% increase in patrons. The excellent weather has contributed to this, with a rise in mid week concerts. We have made some changes to the tribute nights and this has also impacted on higher patron numbers.	Rob Cottrill; Philip Evans

Overarching commentary : Quality Environment



Two cycle routes have been completed. One of these routes links the University sites in Meads to the Town Centre and Seafront and the other provides a link between the Town Centre and Seafront. Phase 1 of the Horsey Way is to be installed in stages, the first stage is being constructed as part of the Town Centre Improvement Scheme (outside the station), the other stages are being installed between September 2015 and summer 2016. When completed this route will link the railway station all the way through to Langney roundabout.


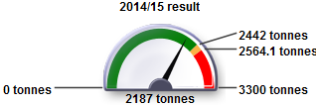
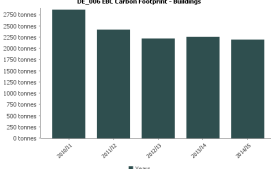

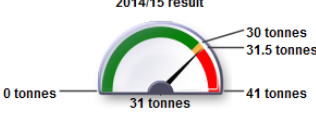
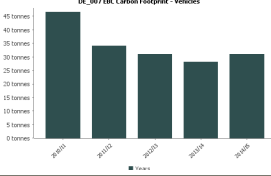

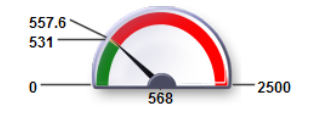
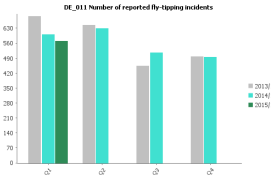
Council approved the amendment to the existing byelaw that will allow cycling to take place on the promenade between the Wish Tower and Fisherman's Green. A decision from DCLG to confirm the amendment is awaited.


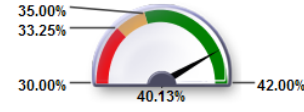
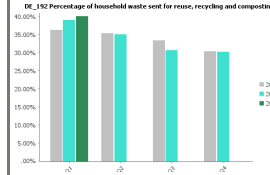


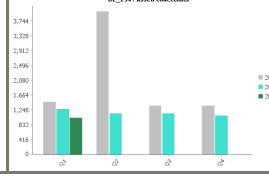
Quality Environment PIs 2015 Q1

Rows are sorted by Code

Traffic Light	
Red	1
Amber	1
Green	3

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Traffic Light Icon	Code & Short Name	Year to date	Q1 2015/16	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
	DE_006 EBC Carbon Footprint - Buildings		Not measured for Quarters		Actual emissions continue to be within carbon reduction targets and investments in low carbon measures such as LED lighting will help to ensure future years have continued reductions.	Henry Branson; Ian Fitzpatrick
	DE_007 EBC Carbon Footprint - Vehicles		Not measured for Quarters		Actual emissions continue to be within carbon reduction targets.	Henry Branson; Ian Fitzpatrick
	DE_011 Number of reported fly-tipping incidents	<p>Cumulative result for 2015/16 as of June 2015</p> 	568		Reports for Fly tip on EHL land are now included within these figures, as a result of the Activity moving into the team. Previously Fly tips on EHL land were reported directly to them for clearance by their team. With the new investigation process and work we are doing in Zone 1 we would expect to see a further reduction in Q2.	Henry Branson; Ian Fitzpatrick

Traffic Light Icon	Code & Short Name	Year to date	Q1 2015/16	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
	DE_192 Percentage of household waste sent for reuse, recycling and composting	<p>Cumulative result for 2015/16 as of June 2015</p> 	40.13%		The recycling rates for May and June were some of the best we have seen at 41.89% and 40.28%.	Henry Branson; Ian Fitzpatrick
	DE_194 Missed collections	<p>Cumulative result for 2015/16 as of June 2015</p> 	1,010		The number of missed bins for Q1 is below the target threshold of 1150 at just 1010 missed bins. This is a positive outcome and officers will continue to work with Kier staff to keep the number of missed bins low.	Henry Branson; Ian Fitzpatrick

Overarching commentary : Thriving Communities



The Design Team, led by Levitt Bernstein is on schedule to submit a planning/listed building consent application in August 2015. Three public exhibitions have taken place to show the emerging designs and project aspirations. Heritage England has been consulted on the design of the new Welcome Building and are supportive. A Design Review Panel are supportive of the Council's vision for the site.

In anticipation of tendering for the main contractor, a detailed procurement strategy is under development which will set out the different procurement packages and timings.

In anticipation of a successful planning application, a detailed phasing work plan has been drafted which takes into consideration the requirement to maintain, as far as possible, business as usual for theatres, conferences, catering and of course the main tennis tournament.

The facade restoration work at the Congress has been completed and the final snagging and internal redecoration and re-carpeting work will be completed in August 2015. The next phase of restoration work has commenced at the Devonshire Park Theatre which involves restoration of the external elevations and roof.

The Driving Devonshire Forward steering group have agreed a programme of Year 2 projects to incorporate Coastal Communities Fund grant for capital and revenue funded projects. This also includes the provision of new traditional beach huts, a competition to design and deliver iconic beach huts, a range of public realm and streetscape improvements and a programme of vocational training for local residents. The bid for £1.8M was successful and will fund capital improvements to Princess Park, Seahouses Square and Seaside Road. Three supporting revenue projects will help increase visitor numbers to the town and deliver training and job outcomes in priority sectors. Delivery of the revenue projects is underway and the capital works started in June 2015 and will continue through to spring 2016.

Refurbishment works have started on the upper facades of Elms buildings in Seaside Road; work will start on the two commercial units in August. Other projects have so far delivered three direct and twelve indirect jobs, one apprentice, supported five businesses and delivered training and skills to 47 people.

Coventry Court and Longstone Road are set to be completed in October 2015 which is ahead of schedule.

Cabinet approved set up of new Eastbourne owned company (to develop new homes for sale, shared ownership and rent) in October 2014. Work to set up the company has now been completed. The new company will be called Eastbourne Housing and Investment Company.

Eastbourne Community Safety Partnership (ECSP) Delivery Plan – ECSP has been refreshed and updated for 2014/2017 with additional focus on domestic violence, road safety and street community. Of all the 41 actions contained in the plan 32 are currently on track, with none showing as red. Effective implementation of the plan over the next three years will assist partners continue to drive community safety improvements as documented in previous years.

Expressions of interest were invited through a wide range of national and regional contacts for suitably experienced community development organisations to partner with the council on support to Voluntary Community Service organisations running community buildings. Two full submissions have been received. An initial assessment of governance, financial, policy

documents and outline proposals has been carried out and a second stage is being organised to include presentations to a panel and visits to building which potential partners currently manage.

Digital inclusion work through the Go Eastbourne project has delivered training to a number of individual residents and community mentors. A bid for funding to cover the period from October 2015 to the end of March 2016 is currently being considered by the Department of Work and Pensions (DWP). The potential for funding beyond March 2016 is likely to be known in August 2015.

In relation to agreeing a new approach to housing management of the Council's housing stock the Secretary of State has given approval under section 27(6) (a) Housing Act 1985 for the 20 year management agreement between EBC and EHL with effect from 1 June 2015.

Various models of possible Council Tax Reduction have been put forward for consultation which is running for eight weeks between July 2015 and September 2015.

Universal Credit is now live in Eastbourne. Training was given to staff following from implementation meetings with the DWP. A Delivery partnership has been agreed.


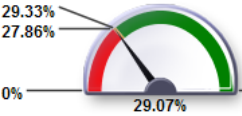
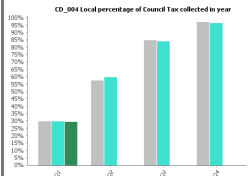

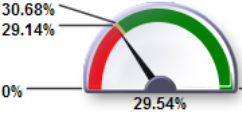
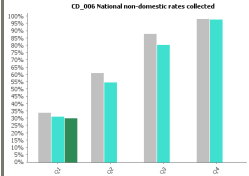
Agreement has been reached on funding arrangements for voluntary sector in relation to tackling rough sleeping using government monies - three projects will be funded through the programme across Sussex. Projects will focus on services for complex, single homeless rough sleepers.


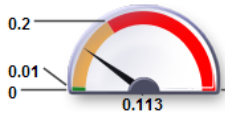
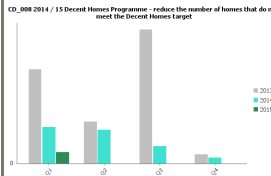

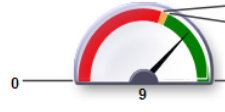
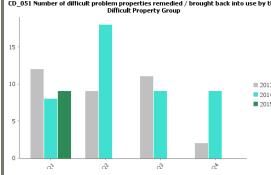


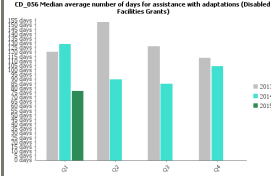

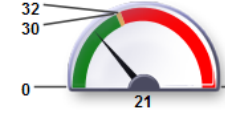
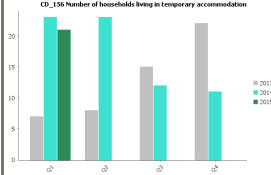


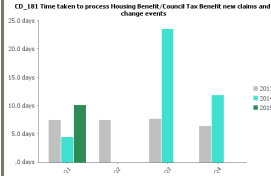
Thriving Communities PIs 2015 Q1

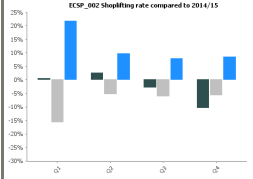
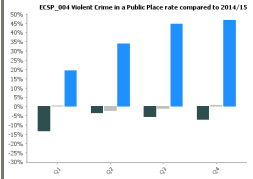
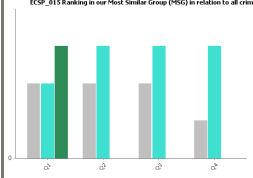
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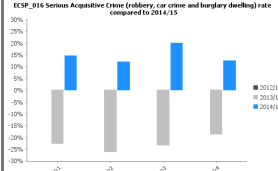

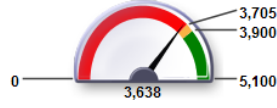
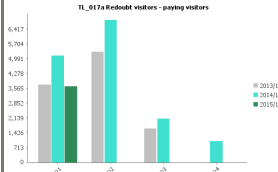

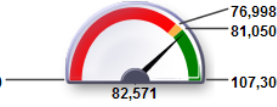
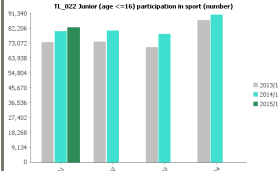
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Amber	4
Green	5
Data Only	4


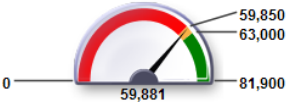
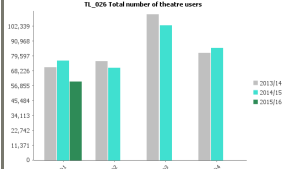
Page 24

Traffic Light Icon	Code & Short Name	Year to date	Q1 2015/16	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
	CD_004 Local percentage of Council Tax collected in year	<p>Latest result for 2015/16 as of June 2015</p> 	29.07%		<p>Although the 1st quarter outturn is below target the service has collected nearly £270,000 more than at the same point last year, albeit against a higher net collectable debt. The first summons court was held on the 22 June so we would expect that to produce an upturn in payments.</p>	Ian Fitzpatrick
	CD_006 National non-domestic rates collected	<p>Latest result for 2015/16 as of June 2015</p> 	29.54%		<p>The outturn of 29.54% being below a target of 30.68% is due to a number of factors. More businesses are taking advantage of the move from 10 to 12 instalments leading to less being collected in the early part of the year. Whilst we have not looked at every account that has moved to 12 instalments, nine businesses that have made up a reduction of £137,000. The NHS are now paying monthly whereas in the past they have paid half-yearly, with the first payment having been made in April. This alone accounts for</p>	Ian Fitzpatrick

Traffic Light Icon	Code & Short Name	Year to date	Q1 2015/16	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
					a reduction of over £100,000.	
	CD_008 2014 / 15 Decent Homes Programme - reduce the number of homes that do not meet the Decent Homes target	Latest result for 2015/16 as of Q1 2015/16 	0.113		The Council continues to maintain decency levels for the housing stock at almost 100%. At the end of June the number of non decent general needs properties was four.	Ian Fitzpatrick
	CD_051 Number of difficult problem properties remedied / brought back into use by the Difficult Property Group	Cumulative result for 2015/16 as of June 2015 	9		9 properties were successfully dealt with through the proactive enforcement carried out by the DPG group.	Ian Fitzpatrick
	CD_056 Median average number of days for assistance with adaptations (Disabled Facilities Grants)	Latest result for 2015/16 as of Q1 2015/16 	76 days		The average median times to deliver a DFG from receipt of OT recommendations to formal sign off is at an all time low of 76 days representing the effective partnership working between agencies including ESCC, ASC, contractors and surveyors	Ian Fitzpatrick
	CD_156 Number of households living in temporary accommodation	Latest result for 2015/16 as of Q1 2015/16 	21		The number of households in living in temporary accommodation has shown a slight increase over the last quarter. This reflects the national trend of residents seeking assistance with hosting issues. The team are working proactively with internal and external partners to ensure that alternative options to temporary accommodation are explored at every opportunity.	Ian Fitzpatrick
	CD_181 Time taken to process Housing Benefit/Council Tax Benefit new claims and change events	Latest result for 2015/16 as of June 2015 	10.0 days		Performance continues to show an upward direction of travel, with the first quarter showing an outturn of 10 days compared to an outturn of 11.8 days for the final quarter of 2014/15.	Ian Fitzpatrick

Traffic Light Icon	Code & Short Name	Year to date	Q1 2015/16	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
	ECSP_002 Shoplifting rate compared to 2014/15	Latest result for 2015/16 as of June 2015 3.4%	3.4%		Sussex Police has recently introduced a new computerised operational and crime recording system, based on a national model which has seen categories of crime increase throughout the force area. Eastbourne has been no exception and has seen recorded crime increase in a number of areas. The new process has highlighted an increase in this category, which should trend lower over the time period of a performance year.	Ian Fitzpatrick
	ECSP_004 Violent Crime in a Public Place rate compared to 2014/15	Latest result for 2015/16 as of June 2015 50.16%	50.16%		Sussex Police has recently introduced a new computerised operational and crime recording system, based on a national model which has seen categories of crime increase throughout the force area. Eastbourne has been no exception and has seen recorded crime increase in a number of areas. The new process has particularly impacted performance in this category, though it is important to contextualise against major reductions over previous years.	Ian Fitzpatrick
	ECSP_015 Ranking in our Most Similar Group (MSG) in relation to all crime	Latest result for 2015/16 as of June 2015 3	3		The introduction of a new computerised operational and crime recording system has shown increases of crime and it is therefore worthy of note that Eastbourne is third lowest in overall crime when compared with our Most Similar Group (MSG). From September 2014, Eastbourne has been moved to a lower crime MSG.	Ian Fitzpatrick

Traffic Light Icon	Code & Short Name	Year to date	Q1 2015/16	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
	ECSP_016 Serious Acquisitive Crime (robbery, car crime and burglary dwelling) rate compared to 2014/15	Latest result for 2015/16 as of June 2015 5.42%	5.42%		Sussex Police has recently introduced a new computerised operational and crime recording system, based on a national model which has seen categories of crime increase throughout the force area. Eastbourne has been no exception and has seen recorded crime increase in a number of areas. The new process has highlighted an increase in this category which should trend lower over the time period of a performance year. Eastbourne within its new Most Similar Group (MSG) remains the lowest in terms of Burglary Dwelling and 3rd lowest for Overall Crime.	Ian Fitzpatrick
	TL_017a Redoubt visitors - paying visitors	Cumulative result for 2015/16 as of June 2015 	3,638		July figures are looking better partly due to the opening of Pirate School in the last 8 days of the month and also the addition of around 500 visits from foreign language students	Rob Cottrill; Philip Evans
	TL_022 Junior (age <=16) participation in sport (number)	Cumulative result for 2015/16 as of June 2015 	82,571		The first quarter of the year shows an increase (2500) on the previous year and is slightly up on the target. The junior programme within the 4 community sports centres remains varied and changeable which will always leads to minor fluctuations in participation numbers. Numbers at the Sovereign Centre remain very good although there were less juniors attending during May partially due to where the school holidays fell this year compared to last year. It is encouraging that we continue to see small increases in the number of junior	Rob Cottrill; Philip Evans

Traffic Light Icon	Code & Short Name	Year to date	Q1 2015/16	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
					participants across the 6 sites.	
	TL_026 Total number of theatre users	<p>Cumulative result for 2015/16 as of June 2015</p> 	59,881		Slightly below target, but strong Summer will allow us to catch up for Q2	Rob Cottrill; Philip Evans

Overarching commentary : Sustainable Performance





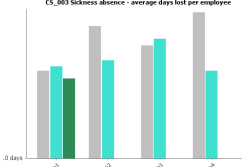

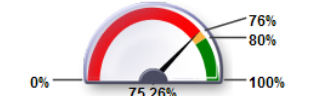
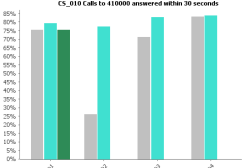


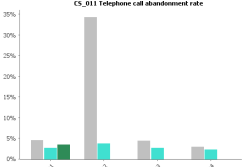
The main project for the Estates Service over the past year, other than the Devonshire Park project, is moving the service to a Corporate Landlord Team. The most recent work has been looking at the most effective way to procure the services of the team and put in place the policies for ensuring a sustainable asset base. That work is close to completion and a Cabinet paper is expected in the summer on the way forward. The intention is to be ready for full implementation of the Corporate Landlord Model in April 2016.


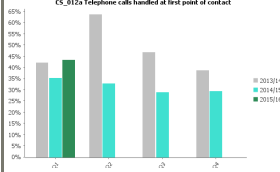
Sustainable Performance PIs 2015 Q1

Rows are sorted by Code

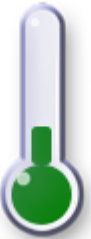


Traffic Light	
Red	1
Green	2
Data Only	1




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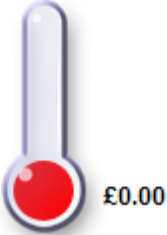
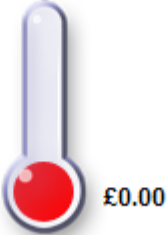
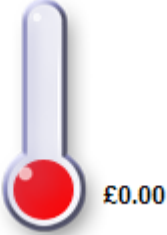
Traffic Light Icon	Code & Short Name	Year to date	Q1 2015/16	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
	CS_003 Sickness absence - average days lost per employee	Cumulative result for 2015/16 as of Q1 2015/16 	1.02 days		Q1 figure of 1.02 days is in line with previous Q1 figures and renders us on target.	Alan Osborne
	CS_010 Calls to 410000 answered within 30 seconds	Cumulative result for 2015/16 as of June 2015 	75.27%		Although this indicator is below target for June we have over the last 4 weeks achieved and exceeded the target which is a positive outcome for the newly recruited team.	Henry Branson
	CS_011 Telephone call abandonment rate	Cumulative result for 2015/16 as of June 2015 	3.43%		Although this PI is slightly higher than it has been it is still within the agreed target.	Henry Branson

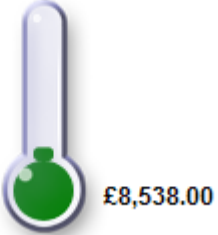
Traffic Light Icon	Code & Short Name	Year to date	Q1 2015/16	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
			Value			
	CS_012a Telephone calls handled at first point of contact	Cumulative result for 2015/16 as of June 2015 43.11%	43.11%		Slight increase as new services go live and Customer Advisors grow confidence in new areas	Henry Branson

Devolved Budgets 2015/16

Wards	Gauge	Projects	Project Budget
Devolved Budget Spend - Devonshire	Cumulative result for 2015/16 as of July 2015  £2,720.00	Friends of Seaside Recreation Ground	£300.00
		Run Wednesday	£320.00
		Seedy Sunday	£500.00
		Tables for the Leaf Hall	£600.00
		Trees in Cavendish Place	£1,000.00
Devolved Budget Spend - Hampden Park	Cumulative result for 2015/16 as of July 2015  £4,818.00	Academy Gardening Club	£318.00
		Contribution to Hampden Park in Bloom	£500.00
		Contribution to Willingdon Trees Funday	£600.00
		Provision of a boat for the WRAS	£400.00
		Provision of a MUGA (Multi Use Games Area) at Lindfield School	£3,000.00
Devolved Budget Spend - Langney	Cumulative result for 2015/16 as of July 2015  £0.00		

Wards	Gauge	Projects	Project Budget
Devolved Budget Spend - Meads	<p data-bbox="678 250 1189 276">Cumulative result for 2015/16 as of July 2015</p>  <p data-bbox="981 472 1048 497">£0.00</p>		
Devolved Budget Spend - Old Town	<p data-bbox="678 544 1189 569">Cumulative result for 2015/16 as of July 2015</p>  <p data-bbox="981 766 1093 791">£1,000.00</p>	Contribution towards the refurbishment of the Community Wise premises	£1,000.00
Devolved Budget Spend - Ratton	<p data-bbox="678 837 1189 863">Cumulative result for 2015/16 as of July 2015</p>  <p data-bbox="981 1059 1048 1085">£0.00</p>		

Wards	Gauge	Projects	Project Budget
Devolved Budget Spend - St Anthony's	<p data-bbox="678 250 1189 276">Cumulative result for 2015/16 as of July 2015</p>  <p data-bbox="981 475 1048 501">£0.00</p>		
Devolved Budget Spend - Sovereign	<p data-bbox="678 542 1189 568">Cumulative result for 2015/16 as of July 2015</p>  <p data-bbox="981 767 1048 793">£0.00</p>		
Devolved Budget Spend - Upperton	<p data-bbox="678 836 1189 861">Cumulative result for 2015/16 as of July 2015</p>  <p data-bbox="981 1061 1048 1086">£0.00</p>		

Wards	Gauge	Projects	Project Budget
Devolved Budget Spend - all wards	<p data-bbox="676 248 1189 277">Cumulative result for 2015/16 as of July 2015</p>  <p data-bbox="981 472 1099 501">£8,538.00</p>		

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	Current Budget	Profiled Budget	Actual to 30th June	Variance	Comments
	£'000	£'000	£'000	£'000	
Corporate Management	297	83	67	(16)	
Service Management	58	19	9	(10)	
Performance and Risk Managemet	47	12	9	(3)	
Civil Contingencies	30	3	3	-	
Finance Management and Operational Costs	712	272	268	(4)	
Corporate Finance Costs	326	254	261	7	
Payroll and Information	92	32	33	1	
Pensions	639	113	113	-	
Financial Services	1,904	705	696	(9)	
Service Management	243	48	44	(4)	
Civic Services (including Printing)	460	92	90	(2)	
Elections and Local Land Charges	41	9	16	7	
Strategic Performance	95	14	16	2	
Legal Services	231	231	238	7	
Human Resources	376	135	135	-	
Corporate Development	1,446	529	539	10	
Service Management	90	23	23	-	
IT & E-Government	1,651	1,119	1,126	7	
Facilities Management	200	181	176	(5)	
Customer First	6,596	1,853	1,877	24	
Estates / Asset Management	(536)	(101)	(105)	(4)	
Corporate Infrastructure and Customer First	8,001	3,075	3,097	22	
Total Corporate Services	11,648	4,392	4,399	7	
COMMUNITY SERVICES					
Service Management	(75)	(9)	(8)	1	
Housing Services Management	65	10	(6)	(16)	
Revenues and Benefits	66	32	37	5	
Housing Needs	168	24	39	15	
Homelessness	160	23	12	(11)	
EH Private Sector Housing	197	30	36	6	
Bereavement	(973)	(129)	(134)	(5)	
Direct Assistance	(317)	(10)	(16)	(6)	
Community Development	106	17	18	1	
Community Involvement	86	13	14	1	
Community Grants	405	56	61	5	
Community Activity	597	86	93	7	

	Current Budget	Profiled Budget	Actual to 30th June	Variance	Comments
	£'000	£'000	£'000	£'000	
Housing / Homelessness Strategy	70	11	19	8	
Solarbourne	(277)	(38)	(42)	(4)	
Strategic Partnership	(207)	(27)	(23)	4	
Total Community Services	(2)	40	46	6	
TOURISM AND LEISURE					
Service Management	104	26	25	(1)	
Sport & Leisure	321	198	193	(5)	
Theatres	738	303	313	10	
Devonshire Park Complex	-	15	15	-	
Tourism	647	178	185	7	
Events & Devonshire Park	595	64	64	-	
Towner	679	288	288	-	
Total Tourism & Leisure Services	3,084	1,072	1,083	11	
TOTAL SERVICE EXPENDITURE	14,730	5,504	5,528	24	

Scheme	Total Scheme Approved	Scheme Actual to 31 Mar 2015	Spend to 30 June 2015	Re-profiled Budget 2015-16	Remaining Budget	Funding	Comments
HOUSING REVENUE ACCOUNT							
Major Works (Incl Adaptations)		Ongoing	172,654	4,178,000	-4,005,346	EBC	On target to complete in 2015-16
Environmental Improvements		Ongoing	872	80,000	-79,128	EBC	On target to complete in 2015-16
Managed by Eastbourne Homes	Ongoing	0	173,526	4,258,000	-4,084,474		
Other Schemes							
House Rescue Emergency Fund	200,000	0	0	200,000	-200,000	EBC	Schemes to be identified
Empty Homes Programme Ph1	2,602,473	2,873,403	144,614	16,740	127,874	EBC/Grant	Overall schemes on target within budget.
New Build Phase 1	4,928,255	2,553,450	837,942	2,374,805	-1,536,863	EBC/S106	Some schemes completed others starting
New Build Phase 2	3,359,952	68,613	0	1,750,625	-1,750,625	EBC/Grant	which will complete in 2016-17. New
Empty Homes Programme Ph2	2,137,200	744,272	12,567	1,638,267	-1,625,700	EBC/Grant	schemes being identified
Total HRA		6,239,738	1,168,650	10,238,437	-9,069,787		
COMMUNITY SERVICES							
Memorial Safety Cems	40,000	6,080	0	34,000	-34,000	EBC	Works planned for 2015-16
Digitalise Burial Records	10,000	0	0	10,000	-10,000	EBC	Works planned for 2015-16
Ocklynge Cemetery Chapel	150,000	5,750	0	144,250	-144,250	EBC	Works started on site Aug 15.
Main Chapel Refurb - Phase 2	26,000	4,830	0	21,150	-21,150	EBC	Works planned for 2015-16
Disabled Facilities Grants	Ongoing	Ongoing	74,010	769,450	-695,440	Grant	On target to complete in 2015-16
BEST Grant (housing initiatives)	Ongoing	Ongoing	3,651	60,450	-56,799	Grant	On target to complete in 2015-16
Social Housing Enabling							
Acquisition of Land & Property	10,000,000	0	0	5,000,000	-5,000,000	External	Schemes under investigation
New Beach Huts	235,240	0	33,025	235,250	-202,225	EBC	Works started, but some delays.
Willingdon Trees Multi Gym	20,000	0	0	20,000	-20,000	EBC	Completion due 2015-16
							Liaising with preferred Architects.
Total Community Services		16,660	110,687	6,294,550	-6,183,863		
CUSTOMER FIRST							
Contaminated Land	185,000	82,966	0	102,000	-102,000	Grant	No works identified todote
Coast Defences Beach Management	Ongoing	Ongoing	145,067	745,850	-600,783	Grant	On target to complete in 2015-16
Cycling Strategy	45,000	0	0	40,600	-40,600	EBC	CLG considering EBC amendment to bye law
Princes Park	210,000	14,425	0	178,600	-178,600	S106	On target to complete in 2015-16
Play Area Sovereign Harbour	27,000	0	0	27,000	-27,000	S106	On target to complete in 2015-16
Allotment Upgrade	114,000	112,893	0	1,100	-1,100	EBC	On target to complete in 2015-16
Hampden Park Skate Park	170,000	169,907	0	1,150	-1,150	EBC/S106	On target to complete in 2015-16
Terminus Road Improvements	500,000	0	0	500,000	-500,000	EBC	On target to complete in 2015-16
CIL - Software	14,000	4,393	0	9,600	-9,600	EBC	On target to complete in 2015-16
Sov Harbour Community Centre	1,600,000	60,107	0	1,539,900	-1,539,900	EBC/S106/Gra	Works planned for 2015-16
Highfield Allotments	25,000	22,855	2,145	2,150	-5	EBC	Complete
Cross Levels Way BMX Track	46,000	1,150	3,500	44,850	-41,350	EBC	On target to complete in 2015-16

Scheme	Total Scheme Approved	Scheme Actual to 31 Mar 2015	Spend to 30 June 2015	Re-profiled Budget 2015-16	Remaining Budget	Funding	Comments
Hampden Park Path	25,000	0	0	25,000	-25,000	EBC	On target to complete in 2015-16
Bodiam Cres Play Area Path	20,000	0	0	20,000	-20,000	EBC	On target to complete in 2015-16
Gildredge Park - Toddler Equipment	22,000	0	0	22,000	-22,000	EBC	On target to complete in 2015-16
Princes Park - Bowls Roof	40,000	0	0	40,000	-40,000	EBC/External	Works completed. Awaiting invoices.
Hampden Park - Multi Play Unit	50,000	0	0	50,000	-50,000	EBC	On target to complete in 2015-16
Motcombe Pond	50,000	0	0	50,000	-50,000	EBC	On target to complete in 2015-16
Total Customer First		468,695	150,712	3,399,800	-3,249,088		
TOURISM & LEISURE							
Volleyball Court	25,000	2,000	0	23,000	-23,000	EBC	On target to complete in 2015-16
Signage	40,000	23,917	0	16,100	-16,100	EBC	On target to complete in 2015-16
Sports Park Flood Lights	30,000	0	0	30,000	-30,000	EBC/External	Quotes received over £100k. New bid required in 2015-16
Re-surface Tennis Courts	265,000	208,946	0	56,050	-56,050	EBC/Grant	Surfaces completed. Entry system to be installed
Wish Tower - Catering Outlet	40,000	36,000	0	4,000	-4,000	EBC	On target to complete in 2015-16
Serco Contract	Ongoing	Ongoing	0	31,650	-31,650	EBC	On target to complete in 2015-16
ILTC - Air Conditioning	60,000	0	0	60,000	-60,000	EBC	On target to complete in 2015-16
ILTC - Public Address System	40,000	15,000	27,857	25,000	2,857	EBC	Completed
ILTC - Fire Alarm	10,000	0	16,877	10,000	6,877	EBC	Completed
Sports Park Railings	11,000	0	0	11,000	-11,000	EBC/External	Works ordered. Completion due 2015-16
Redoubt - Stair Climber	20,000	0	0	20,000	-20,000	EBC	On target to complete in 2015-16
Colonnade Removal	500,000	0	0	500,000	-500,000	EBC	On target to complete in 2015-16
Redoubt - Asphalt Gun Platform	50,000	0	0	50,000	-50,000	EBC	On target to complete in 2015-16
Devonshire Park - Roller	14,000	0	0	14,000	-14,000	EBC	On target to complete in 2015-16
Devonshire Park - Verti Drain Aerator	14,000	0	0	14,000	-14,000	EBC	On target to complete in 2015-16
Devonshire Park - Hollow Corer	15,000	13,250	0	1,750	-1,750	EBC	On target to complete in 2015-16
Devonshire Park - Grounds Van	7,500	0	7,232	7,500	-268	EBC	Completed
Total Tourism & Leisure		299,113	51,966	874,050	-822,084		
CORPORATE SERVICES							
Carbon Reduction Works	467,500	0	10,624	467,500	-456,876	EBC	Contracts signed. Programme of works to be agreed
Agile phase 2	555,000	485,165	0	70,550	-70,550	EBC	On target to complete in 2015-16
Invest to Save	80,000	0	0	72,500	-72,500	EBC	Available for allocation
Future Model Phase 2	2,990,000	2,459,398	203,658	580,600	-376,942	EBC	On target to complete in 2015-16
Investment Capital	5,750,000	1,150,000	0	2,300,000	-2,300,000	External	Investment due to be made in tranches waiting next draw down
Sovereign Harbour Innovation Mall	1,400,000	0	0	1,400,000	-1,400,000	External	Full payment in July 2015
Solar Panels (2nd Programme)	500,000	303,778	109,294	196,200	-86,906	EBC	Works completed. Awaiting final invoices
IT - Block Allocation	Ongoing	241,726	392	526,250	-525,858	EBC	On target to complete in 2015-16

Scheme	Total Scheme Approved	Scheme Actual to 31 Mar 2015	Spend to 30 June 2015	Re-profiled Budget 2015-16	Remaining Budget	Funding	Comments
Total Corporate Services		4,640,067	323,968	5,613,600	-5,289,632		
Asset Management							
Devonshire Park Review Stage 2	950,000	762,164	187,850	187,850	0	EBC	Completed March 2015
Devonshire Park Project Stage 3	1,425,000	0	160,822	1,425,000	-1,264,178	EBC	Planning application will be submitted August 15
Congress Theatre redesign & restoration	1,950,000	1,109,316	389,975	840,700	-450,725	EBC	Practically complete.
Thatched Shelters - re-roofing	23,600	0	23,770	23,600	170	EBC	Completed under original budget of £40k
Brick Shelters	65,000	5,279	0	50,000	-50,000	EBC	Likely to be completed in 2016-17
Royal Hippodrome Theatre (Phase 2)	127,000	0	0	127,000	-127,000	EBC	Awaiting survey works to be completed
Devonshire Park Theatre - rendering	197,000	833	0	197,000	-197,000	EBC	Work has started on site. Additional works identified
Motcombe Dovecot	17,000	0	0	17,000	-17,000	EBC	Works planned to start Sept 15
Town Hall Community Hub	20,000	0	0	20,000	-20,000	EBC	Consultants to be appointed
Downland Pipe replacement		0	0	70,000	-70,000	EBC	Works planned for 2015-16
Shinewater Boiler replacement	2015-16	0	0	45,000	-45,000	EBC	Quotes being obtained. Completion due
Total Asset Management		1,877,592	762,418	3,003,150	-2,240,732		
Pier Grant & Coastal Communities Grant							
Wish Tower Restaurant	1,200,000	0	0	1,200,000	-1,200,000	Grant	On target to complete in 2015-16
Replace staircase to Camera Obscura	65,000	0	0	65,000	-65,000	Grant	On target to complete in 2015-16
Statue Sculpture Installation	22,000	0	0	22,000	-22,000	Grant	On target to complete in 2015-16
Princes Park - Café Refurbishment	394,556	0	0	394,556	-394,556	Grant	On target to complete in 2015-16
Princes Park - Public Realm Work	512,359	81,872	0	430,487	-430,487	Grant	On target to complete in 2015-16
Sea Houses Sq - Plaza Improvements	169,500	20,677	0	148,823	-148,823	Grant	On target to complete in 2015-16
Sea Houses Sq 1-5 Seaside Refurb	65,543	0	0	65,543	-65,543	Grant	On target to complete in 2015-16
Seaside Rd - Elms Bdg Façade	172,826	5,743	0	167,083	-167,083	Grant	On target to complete in 2015-16
Seaside Rd - 67-69 Seaside refurb	68,687	0	0	68,687	-68,687	Grant	On target to complete in 2015-16
		108,291	0	2,562,180	-2,562,180		
General Fund		7,410,418	1,399,751	21,747,330	-20,347,578		
HRA		6,239,738	1,168,650	10,238,437	-9,069,787		
Total		13,650,156	2,568,401	31,985,767	-29,417,366		

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